

## Latest PPS News

### Collaborating to Address Our Patients' Health and Housing Needs

The link between housing instability and high hospital usage among patients is three to four times higher than among the general population.

This fall, BPHC convened health and housing provider organizations in our PPS to collaborate on initiatives that improve the way we deliver and coordinate care for patients who are homeless, medically frail and have high Emergency Department (ED) utilization rates.

Together, we are moving forward with two pilots:

**Medical Respite Program** (through BronxWorks and the Bronx Health & Housing Consortium) – Short-term residential care will be provided for patients who are medically appropriate for discharge following a hospital stay but require a safe and supportive environment to rest, recuperate and receive assessment for a care plan for ongoing medical and social services.

**Housing Assessment at the ED** – (BronxWorks and the St. Barnabas Hospital ED) – Full-time Health and Housing Coordinators will be on-site in the SBH ED during regular hours and the overnight shift to assess patients for eligibility for appropriate BronxWorks programs.

Looking ahead, our health/housing providers will explore additional strategies for improving connectivity between partners and clinical services to ensure successful transitions of care.

We look forward to keeping you updated on our progress. For more information, contact [Zoe Stopak-Behr](#).

### PPS Achievements Highlighted at American Public Health Association

BPHC was proud to have three staff members present our DSRIP work to the American Public Health Association annual conference this month. Programs spotlighted included:

**PCMH 2014 Recognition** – To date, 72% of eligible primary care providers have achieved Level 3 recognition.

**Diabetes Self-Management Program in the Bronx.** Over 600 people have participated in the program through our partnership with Health People.

**BPHC's collaboration with six community pharmacies** to improve patient adherence on depression medication. Following a three-month initiative, participating pharmacists converted more than half of patients from non-adherent to adherent.

### Workforce Trainings

#### Nurse Care Management Supervisor Training

Thursday, December 7

One-day training (7 hours) for new or experienced supervisors to clarify their role, identify practices they want to improve and learn strategies to support the care coordination staff they oversee.

BPHC has a few openings in this training. [Click here](#) for more information.

### Upcoming

#### Financial Sustainability and VBP Survey

Please take note that BPHC will be sending our annual financial sustainability and value-based payment survey on Monday, December 4.

The survey will be sent by Ronald Sextus, BPHC's Director of Financial Planning, and can be completed electronically. It will be due on Monday, December 18.

If you have any questions or comments in the meantime, please contact Ronald Sextus at [RSextus@sbhny.org](mailto:RSextus@sbhny.org).

Thank you in advance for your cooperation.

### Important Links:

[BPHC Website](#)

[PPS Resource Directory \(BronxResourceDirectory.org\)](#)

E-mail us your feedback: [feedback@bronxphc.org](mailto:feedback@bronxphc.org)

To report compliance issues please call the **Compliance Helpline: 1-855-813-7351**, or report online: [www.bphc.ethicspoint.com](http://www.bphc.ethicspoint.com).

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